# A reflection on how an evaluation process influenced policy

#### **Evaluating the Victorian Biodiversity Strategy**

Dr Jess Dart and Sue Williams







#### Overview of presentation

- Background to Victorian Biodiversity
   Strategy
- O Purpose of the evaluation
- O How do you evaluate a strategy?
- O Overview of methodology
- Process steps
- O Issues and achievements
- Skills needed by an evaluator
- Influence on renewed strategy

## Background to strategy

#### Victorian Biodiversity Strategy 1997 (VBS)

- OComplements the National Strategy and the *Flora and Fauna Guarantee*Act 1988
- Olssued as three volumes
  - 1. Sustaining our living wealth
  - 2. Our Living Wealth
  - 3. Directions in Management

# Objectives of the Victorian Biodiversity Strategy

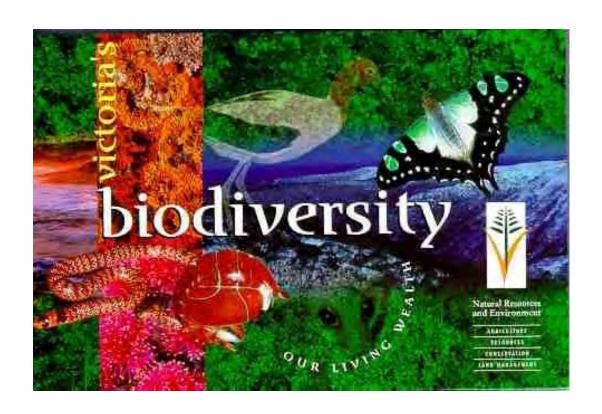
"There will be a reversal, across the entire landscape, of the long-term decline in the extent and quality of <u>native vegetation</u>, leading to a net gain with the first target being no net loss by the year 2001.

#### Key concepts it attempted to promote

- Clarifying concepts: assets, bioregions, net gain, connecting biodiversity to place, condition
- Conveying what change is required
  - 2020 vision (volume 3),
  - magnitude of loss (2 graphic maps of pre-1750 and now).
- Expressing intent of Flora & Fauna Guarantee Act
   1988 in practical goals that enable planning and measurement of effectiveness
- Promoting new conceptual approaches, such as:
  - precautionary principle
  - adaptive management

#### **Evaluation of the VBS**

Evaluation and renewal announced in Victoria's Sustainability Action Statement 2006



#### **Evaluation & Renewal of VBS**

• To build on the success of the 1997 Strategy

Incorporate new thinking about ecosystem function

OAddress emerging influence of climate change

## **Evaluation of VBS**



Clear Horizon was engaged to evaluate the Victorian Biodiversity Strategy

## How do you evaluate a strategy?

 Little published about how to evaluate strategies aimed at multiple partnerships

- What constitutes a strategy?
  - a plan a means of getting from one place to another
  - a position
  - a perspective a vision and/or direction.
- O In this case we took 'strategy' to be a directional construct rather than an operational one.

#### How we evaluate strategies cont...

- We acknowledge the important role in mobilizing diverse groups of stakeholders towards a common set of goals.
- Under this view, strategy evaluation is concerned with:
  - the health and emergence of partnerships
  - extent to which strategic directions have been embraced by partners
  - other forms of cultural change
  - as well as the extent to which stretch targets are reached.

## How we evaluate strategies cont...

- Therefore multi-partnership strategy evaluations need to focus upon the extent to which stakeholders were mobilized towards a common set of goals
- Why not just on the 'state of the environment goals'
  - The achievement of goals cannot be attributed directly to the Strategy directly – a whole plethora of stakeholders / funding sources contributed
  - Strategy goals are generally set as long term 'stretch targets' to encourage people and agencies to strive to achieve them.
- So other questions are important too!

## Overview of methodology

Step 1: Scope

Development of a detailed evaluation plan including a logic model

Step 2: Discover

Secondary data analysis, benchmarking and other field work

Step 3: Synthesise

Participatory and expert analysis of findings

Step 4: Dream

Development of options for the renewal of Biodiversity Strategy

Step 5: Report

Analysis, conclusions, recommendations

## Overview of methodology

#### Step 1: Scope

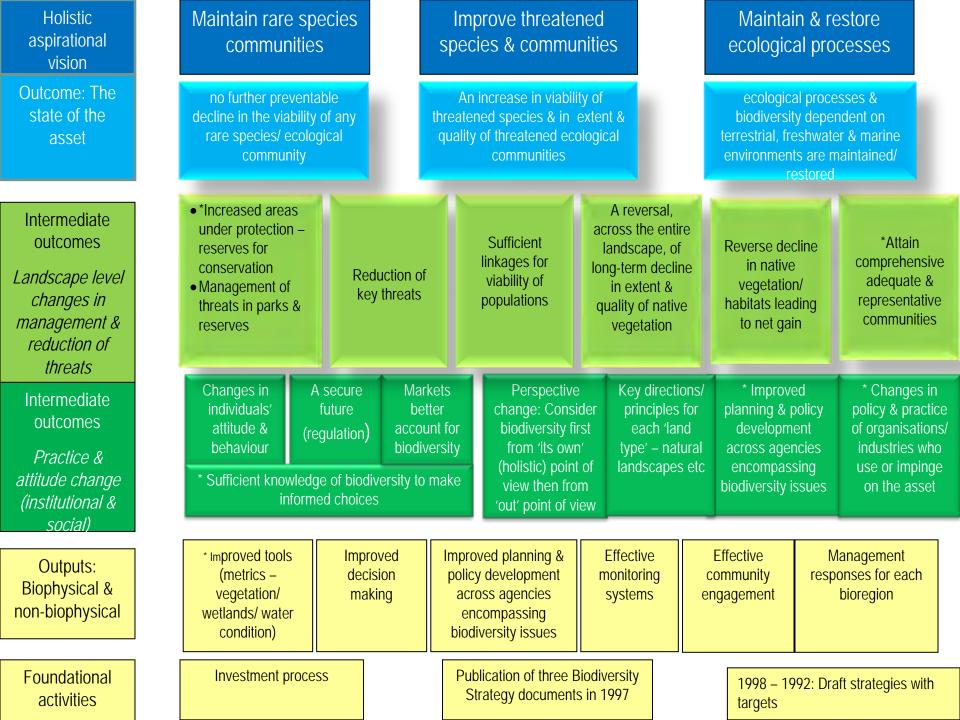
#### Planning workshop with 8 participants:

- 1. Refinement of a program logic model
- 2. Refinement of key evaluation questions
- 3. Determination of sample
- 4. Determination of secondary documents to review

Leading to:



Development of a detailed evaluation plan



#### Key questions used to guide the evaluation

- 1. To what extent did the VBS influence key stakeholders?
- 2. How does the strategy align with the Government's current priorities and the DSE outcomes framework? Are there opportunities for further alignment?
- 3. To what extent have the <u>objectives of the Strategy been</u> <u>realised</u>?
- 4. To what extent were the <u>objectives adequate</u>?
- 5. What <u>factors</u>, <u>positive</u> and <u>negative</u>, have impacted on the implementation and relevance of this Strategy and in what ways?
- 6. How could the <u>Biodiversity Strategy be improved</u> to be more efficient, effective and adaptive to emerging issues?

### Overview of methodology

Step 1: Scope

Development of a detailed evaluation plan

Step 2: Discover

Secondary data analysis, benchmarking and other field work

## Rationale for the approach was influenced by

- Othe dearth of literature on how to evaluate strategies
- Othe need for exploratory and in-depth qualitative techniques to unexplore unknowns and cultural changes
- innovative participatory processes to engage a wide range of views
- Othe appropriateness of a strengths-based approach to inform strategy renewal

## Methods used

#### **Primary data collection**

- Group discussions in 5 regions using visual models
- Group discussion with key informants from DSE
- Key informant interviews with people in key strategic/ policy positions outside DSE
- Individual interviews with key 'resource users' to understand how, if at all, the Strategy has influenced their policies

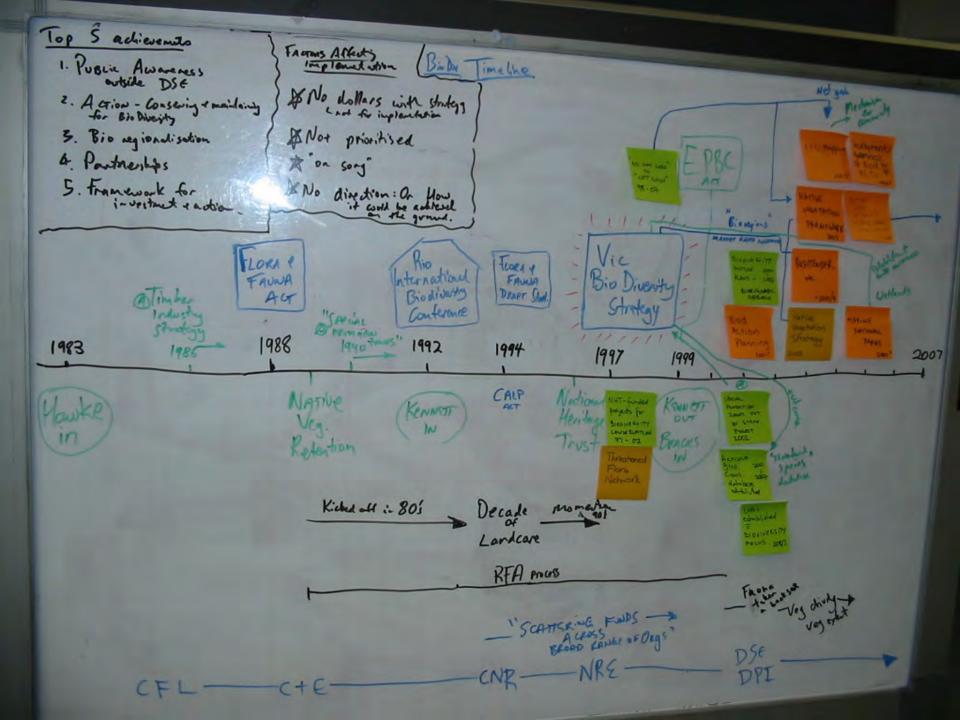
#### **Content analysis**

- Literature review of other key strategies to identify evidence of influence
- Examination of key Government strategies to determine the degree of alignment - secondary analysis of documents

## <u>Collating and synthesizing secondary data about state of environment objectives</u>

- Collation of data for two bioregions
- Science panel to gain expert opinion as to the extent to which the objectives of the strategy were achieved





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Question		Key method	Who/what
1.1 To what extent has the Strategy lead to an increase in people's understanding & appreciation of the key concepts promoted in the strategy?			10 regional catchment strategies 5 other key Govt. strategies
1.2 To what extent did key stakeholders adopt key concepts in their policies/strategies (direction)?		2. Group discussions in 5 regions	A range of regional stakeholders, DSE and external
	I	3. Group discussions with key informants from DSE (2)	Group discussion DSE
	l \	<ol><li>Key informant interviews with people in key strategic/ policy positions outside DSE</li></ol>	Key informants External &internal
1.3 To what extent did the Strategy influence the key 'resource users'?		5. Individual interviews with key 'resource users'	Industry users of Biodiversity asset
2. How does the Strategy <u>align</u> with Government's current priorities and DSE outcomes framework? Are there opportunities for further alignment?		6. Secondary analysis of key Government strategies	GVT DSE framework
3. To what extent have the <u>objectives</u> of the Strategy been realised?	<b>\</b>	7. Collation of data for two bioregions against the program logic model	During regional group discussions
		8.workshop with scientists to make judgements as to extent environmental goals had been achieved	Science panel
4. To what extent were the <u>objectives adequate?</u>		This question was addressed by methods 3, 4 and 8.	
5. What factors, positive and negative, have impacted on the implementation and relevance of this Strategy and in what ways?		This question was addressed by Methods 2, 3, 4 and 5.	
6. How did the Victorian Biodiversity Strategy compare with other biodiversity Strategies?		Biodiversity Strategy which compares each of the Strategies.	Review Evaluation of National Biodiversity Evaluation Ask during interviews
7. How could the Strategy be improved to be more efficient, effective and adaptive to emerging issues?		This question was also informed by Methods 2, 3, 4 and 5.	

## Summary of Informants

- Total of 109 individuals were consulted
  - 28 one-to-one interviews, 81 as part of group interviews
- 50 were DSE staff (30 regional staff, 21 head office)
- 59 non DSE:
  - 5 Environmental groups and NGOs reps
  - 10 regional natural resource management representatives
  - 7 industry group representatives (mining, hunting, rail, roads)
  - 6 local government representatives
  - 12 other State Government
  - 3 Trust for Nature
  - 6 Academics
  - 3 Water authorities
  - 4 Consultants and others

- O Time period: Mid March to May 2007
- All field work collected in 8 weeks full or partial transcripts taken. Huge variety in views and opinions!

## Overview of methodology

Step 1: Scope

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Step 3: Synthesise

Science panel

Preliminary analysis by consultants
Participatory analysis at a summit workshop

# a) Preliminary data analysis & synthesis by consultants

- Full or partial transcripts taken from interviews
- Analysed qualitatively to develop preliminary key achievements / key issues
- 36 vignettes extracted to use at summit workshop. Included all vignettes that described achievements
- 13 key issues themes identified and quotes extracted for summit workshop
- Content analysis on secondary documents also conducted
- Collation of evidence-based 'performance story' case study for 2 bioregions

## b) Science panel

- Six academics were invited to a science panel
- OThey were provided with:
  - The case studies from 2 bio-regions
  - The draft 'results chart for each objective

- OThey were invited to:
  - scrutinise data
  - provide statements about extent to which the strategy contributed to outcomes.

# c) Participatory analysis at a summit workshop

O 90 people attended (State govt, Local Govt, CMAs, industry groups, environmental groups and NGOs)

#### Morning spent:

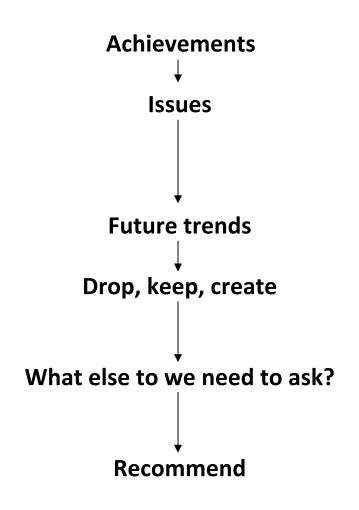
- Analysing the vignettes,
- Selecting most significant vignettes to go into report
- Analysing the key issues tables, and prioritising the issues in terms of those we need to address

# Why hold an evaluation summit workshop?

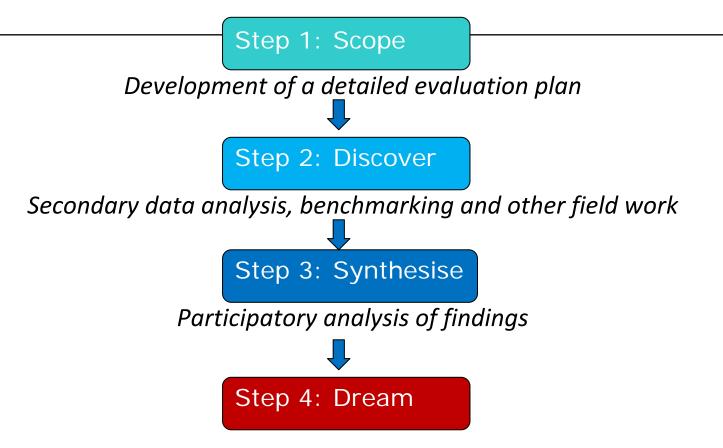
- Judgments about achievements and issues can be based on a range of people's views – not just the evaluators
- O Use of vignettes allows a level of engagement and deliberation about a complex range of issues in a concrete manner
- Summit itself can influence people to act!
- O Draft recommendations reflect a range of views and are more likely to be implemented which is the big failure in many evaluations
- It's real time evaluation

### Overview of workshop process

- What's the best of what was achieved by the Strategy?
- O What are the key issues, weaknesses of the Strategy that we need to address next time?
- What does the future have in store?
- O Therefore, given achievements, issues, future trends, what do we need to drop, keep, create?
- What provocative questions do we need to raise?
- O Given all this, what do we recommend for the next strategy?



### Overview of methodology



Development of options for the renewal of Biodiversity Strategy

### Development of recommendations

- In the afternoon of the summit workshop, participants were invited to develop a set of draft recommendations using a facilitated process
- OAfter this a smaller workshop was held to aggregate the recommendations into themes and develop action plans around them.

#### Overview of methodology

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## Creating the report

○ A draft report was written after the summit workshop it was reviewed several times before completion. It took nearly 6 months to agree upon — by then the white paper was written and influenced by the *process of the evaluation* 

#### Issues and achievements

- Science panel was very tricky to facilitate and somewhat risky
- O Report took a long time and many versions to sign off
- Short time frames meant that case studies were limited – data trawling takes a long time!
- O Effort was underestimated by consultant!

- Multi-method approach using visual tools seemed to engage people well
- O Summit workshop was a big success
- Great engagement and dialogue occurred between opposing parties
- O Vignettes facilitated this dialogue stepping into someone else's shoes
- Qualitative methods good at exploring possible attribution
- O Logic was vital

## Skill sets needed by evaluator

- Facilitation of large groups with conflicting views
- OWorking with a wide range of stakeholders and negotiating view points
- Qualitative and quantitative analysis
- OCourage!

Influence the evaluation had on the next steps

#### Recommendations for the new Strategy

OCreate a comprehensive implementation plan

• Adopt a whole of government approach to biodiversity management

#### Recommendations continuued:

ODevelop **partnerships** with business and industry

OBuild capacity to implement biodiversity outcomes

ORaise public **awareness** of biodiversity

What happened afterwards?

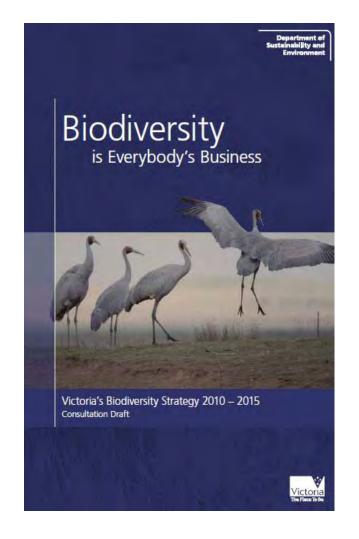
#### It took some time.....

• White paper occupied the Department's attention – launched Dec 2009 – some of recommendations were included.

 Renewal of biodiversity Strategy began in 1998 and was subject to lengthy public consultation

#### Renewed Strategy

- OConsultation on draft until June 2010
- Submissions being considered
- OFinal Strategy yet to be released



## Influence on new strategy?

OThe renewed strategy lists all the recommendations

Omakes a statement about how all of these recommendations will be addressed

 AND builds on the recommendations for greater stakeholder engagement

## Partnership approach taken in renewed strategy consistent with recommendations!

#### **Partnership Development Group**

- Ogovernment, non government, industry and community representatives
- OStrategic input
- Opportunities for collaboration
- Exchange of information

## Stakeholder engagement <u>process</u> was influenced by evaluation process and recommendations

- Traditional and non traditional biodiversity stakeholders
- OSeries of workshops
- OSystems thinking approach (social, environmental and economic aspects of biodiversity)
- OCritical enablers emerged
- OSeven key elements in draft Strategy